

Ryan Fennell

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Work Status: US Citizen

Summary

- 7 years of experience in various Information Technologies
 - HTML5, CSS3, Javascript, Git, PHP, SQL, Wordpress
 - MS Office Suite – Word, Excel, Access, Power point
 - Javascript ES5/ES6, Vue, NodeJs
 - Adobe Suite – Photoshop, Illustrator, Dreamweaver
 - Worksoft Certify – Multi-platform testing automation software

Work Experience

Computer Aid (January 2017 to October 2018)

Role: SAP Consultant for Air Products client

Provided support for APO environment

- Day-to-day support of SAP/APO production environment:
 - 2nd level support for ServiceNow problem tickets
 - Resolved Quality Center incidents and defects
 - Daily CIF monitoring and maintenance
 - Reviewed planning logs for pro-active problem resolution
- Performed DP, SNP and PPDS regression testing for change maintenance releases
- Lead in activities required to retire APO system at Air Products following divesture of businesses that utilized that functionality

Participated in data extraction for the separation of Evonik and Versum business areas from Air Products.

- Collaborated with clients to create custom SQVI joins as needed
- Helped troubleshoot problems with data extract programs and develop solutions
- Worked with programmers to develop changes for custom programs
- Created Functional Design documents for extract programs

Created automated regression testing processes utilizing Worksoft Certify toolset

- Tests were created for ECC, EHSM, CRM environments in both SAP and the web browser.
- Other applications such as Word, Excel, Outlook, Adobe Flash were incorporated as required.
- Automation was designed through client recordings and direct contact with client.
 - Before launch the client was contacted to verify we met their testing requirements.
- Monitored and corrected on-going defects that surfaced with automated tests

Comtech LLC (August 2014 to November 2016)

Role: SAP Consultant on NAVYERP project

Provided on-going support for the NAVYERP Planning Team.

- Day-to-day support of SAP/APO production environment:
 - Resolving Quality Center incidents and defects
 - Processing problem tickets from the NAVSUP Business Office.
 - Material Master updates as required via MASSD
 - Generation of SQL reports as required

Provided functional support for system enhancements

- Changes to Functional Design Specification (FDS) documents
- Creation of RTP and FTP documents for testing and reviewing software development
 - Changes and bug fixes for the weekly Delta Forecast extract
 - Changes and bug fixes for the Quarterly Forecast extract.
 - Correction of the ATP calculation for SDFE interface
 - Fixes for the Dynamic CIF where data was failing to transfer from SCM to ECC
- Assisted team members with examples and testing data as needed
- Development of BPP technical documents
- Transaction testing alongside security lead for new testing roles. These were developed due to US Navy security audits.

Provided monitoring and testing of the General CIF system.

- Monitoring CIF generation and activation of jobs
- Validating that the variants and settings are correct after system refresh

Provided monitoring and testing of the Dynamic CIF system

- Monitoring transfer between ECC and SCM
 - Readjustment of CIF variants when necessary
- Testing of discrepancies with Delta report functionality
- Validating that the variants and settings are correct after system refresh

Timfen Consulting Inc. (September 2012 to August 2014)

Role: Demand Planning Technical Analyst for Chemicals client.

Provided On-going Support for APO Demand Planning Environment

- Day-to-day problem resolution:
 - DP Macro corrections
 - Resolving liveCache inconsistencies
 - Resolving/restarting failed background jobs
 - Realignment testing
- Creation of job aides and technical documentation
- Unit and regression testing

Laurette University (June 2012 to September 2012)

Role: Web Content Administrator

- Took part in database administration of a massive site migration for the online college, Walden University.
- Duties included editing, retrieving and implementing content to a new content management system.
- Developed new content for Sitecore interface.

Stratus Interactive (January 2012 to June 2012)

Role: Web Developer

- Stratus Interactive is a marketing and branding company where duties included front-end web development work as well as a variety of other tasks to suit their various development needs.
- Client work includes recreating a site from scratch under a Wordpress CMS system, making regular front-end design changes to various clients and creating custom Wordpress dashboards to be used to share marketing data within a company.

Tippling Point Media (November 2011 to December 2011)

Role: Programmer

- Used Javascript to create educational review exercises that were compatible with both browser and mobile
- The overall project was to completely rework a Flash site into HTML, CSS and Javascript.

Education

Intro to Full Stack Development, Betamore 2019

Bachelors of Science in Web Design and Development, Art Institute of Philadelphia 2008 - 2011